Bureau of Health Care Quality and Compliance

	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
		NVS4702HHA		B. WING		11/18	3/2010	
NAME OF PR	OVIDER OR SUPPLIER		STREET ADD	RESS, CITY, STA	ATE, ZIP CODE	•		
CAREPRO	HOME HEALTHCARE S	SERVICES		JTH EASTERN A6 AS, NV 89119				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FU SC IDENTIFYING INFORMATI		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE	
H 00	INITIAL COMMENTS			H 00				
	This Statement of Deficiencies was generated as a result of a State Licensure re-survey conducted in your facility on 11/17/10 and finalized on 11/18/10, in accordance with Nevada Administrative Code, Chapter 449, Home Health Agencies. A Plan of Correction (POC) must be submitted.							
	A Plan of Correction (POC) must be submitted. The POC must relate to the care of all patients and prevent such occurrences in the future. The intended completion dates and the mechanism(s) established to assure ongoing compliance must be included.							
		Monitoring visits may be imposed to ensure on-going compliance with regulatory requirements.						
	by the Health Division prohibiting any crimin actions or other claim	clusions of any investig n shall not be construed al or civil investigations s for relief that may be under applicable feder	l as s,					
	The patient census at seven. Eight clinical records Seven employee records Three home visits we	ords were reviewed.	was					
	The following regulate identified:	ory deficiencies were						
H128	449.770 Governing B	ody; Bylaws		H128				
	group of professional	y shall appoint an advis personnel, including or are practicing physician	ne or					

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/C IDENTIFICATION NUMBER			(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
		NVS4702HHA		B. WING		11/18	3/2010
NAME OF PF	ROVIDER OR SUPPLIER		STREET ADDRE	ESS, CITY, STA	TE, ZIP CODE		
CAREPRO	HOME HEALTHCARE S	SERVICES	5280 SOUTH LAS VEGAS,	_	A6		
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H128	representatives from disciplines as indicate agency's program. This Regulation is not Based on document rowas determined the amembers to the advis personnel that include professional discipline of the agency's program. 1. The attendance of advisory committee meaning as indicated as indicat	onal registered nurses a other professional ed by the scope of the of met as evidenced by: eview and staff intervie gency failed to appoint ory group of profession ed representatives from es as indicated by the s	and ew, it nal the cope	H128			
H134	administrator has suff responsibilities to per direction and manage. This Regulation is not Based on interview, the failed to ensure the actime from other respondirection of the agence. 1. On 11/17/10 at 9:3 administrator/director stated she worked at facility and did not worked.	y shall ensure that the ricient freedom from othe mit adequate attention at ment of the agency. It met as evidenced by the agency's governing diministrator had sufficiensibilities to oversee the cy. 30 AM, the of professional service full time job at another rick at the facility on a further as confirming physical methods.	body ent e	H134			

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/O IDENTIFICATION NUMBI		(X2) MULTIP	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	Y
		NVS4702HHA		B. WING		11/18/20	010
		NV34702HHA	CTDEET ADDI	TECC CITY OTA	TE 710 CODE	11/10/20	010
NAME OF PR	OVIDER OR SUPPLIER			RESS, CITY, STA			
CAREPRO	HOME HEALTHCARES	SERVICES		H EASTERN / S, NV 89119	A6		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
TAG	449.776 Director of P 2. The director of profestilled nursing services provided by (b) Develop and the care of the patient manuals. (c) Assist in the repersonnel. (d) Assist in the repersonnel. (e) Recommend number and levels of staff. (f) Plan and conditional engaged in the care of general engaged in the care of (g) Evaluate the staff. (h) Assist in plan provision of services. (i) Assist in estable admission and discharthis Regulation is not Based on interview, policy review, the age performance evaluating professional services. 1. Review of the Nurse documented 1. "New supervised/evaluated per episode for the 1staff.	rofessional Services ressional services shall vise and coordinate the es and other therapeutithe agency. revise written objective ts, policies and procedule evelopment of descriptive to the administrator the members of the nursing for members of the state of patients. performance of the nursing and budgeting for members of the state of patients. performance of the nursing the state of patients are performed to the state of patients. The state of the state of the state of patients are performed to the state of patients. The state of patients are sevidenced by the state of patients are sevidenced by the state of staff by the direct of the staff members will be onsite unannounced to	c s for ure tions on of sing the d stor of 006.5 wice		CROSS-REFERENCED TO THE APPRO		DATE
	Director of Nursing." care and documentat	e at the direction of the 4. "Evaluation of nursi ion of adult home care and regulatory standa					

AND DUAN OF CODDECTION		(X1) PROVIDER/SUPPLIER/GIDENTIFICATION NUMB		(X2) MULTIP	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		NVS4702HHA		B. WING		11/	18/2010
NAME OF PF	ROVIDER OR SUPPLIER		STREET ADD	RESS, CITY, STA	TE, ZIP CODE		
CAREPRO	O HOME HEALTHCARE S	SERVICES		TH EASTERN A S, NV 89119	A 6		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FU LSC IDENTIFYING INFORMAT		ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION : CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETE DATE
H139	Continued From page	e 3		H139			
	The nurses's files lact of a supervised visit. 3. An interview with t Services (DPS) on 11 conducted. The DPS	onnel files were reviewe ked documented evide the Director of Professi 1/18/10 at 12:40 PM was 5 confirmed that superv eted on the nursing sta	nce onal is isory				
	Scope: 2 Severity: 2						
H141	449.779 Professional	Advisory Group		H141			
	2. The professional advisory group must include at least one member who is a practicing physician, one professional registered nurse, representatives from other professional disciplines as indicated by the scope of the agency's program and two members who are representatives of the general public served by the agency. At least one member of the advisory group may not be an owner or employee of the agency. The administrator or his designee shall attend all meetings of the advisory group.						
	Based on document r the agency failed to in advisory group repres	es as indicated by the s	ew, nal				
	advisory committee n	the annual profession neeting held on 9/6/10 ealth aide or an occupa	did				
	Scope: 3 Severity: 1				f this statement of deficiencies.		

Dul Cau O	Thealth Care Quality a	ind Compliance				_,		
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/O		(X2) MULTIP A. BUILDING B. WING		(X3) DATE SUF COMPLET	ED	
		NVS4702HHA				11/18	8/2010	
NAME OF PR	OVIDER OR SUPPLIER		STREET ADD	RESS, CITY, STA	TE, ZIP CODE			
CAREPRO	HOME HEALTHCARE	SERVICES		H EASTERN A S, NV 89119	A6			
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TAG	A home health agence policies concerning the responsibilities and ceach type of personn required by law. The reviewed as needed a members of the staff The personnel policie 7. The annual testing contact with patients NAC 441A.375; and This Regulation is not Based on record revie ensure that the employ of NAC 441A.375 conscreening. (Employer 1. The files for Emplacked documented eannual one-step TB is accordance with NAC 2. The files for Employer documented evidence examination or certification.	colicies cy shall establish writter the qualification, onditions of employmer el, including licensure it written policies must be and made available to t and the advisory group the ses must provide for: of all employees who it for tuberculosis pursual of met as evidenced by: ew, the agency did not object met the requirem incerning tuberculosis (Titles #1,2,3,4,5,6,and evidence of appropriate skin test requirements in	nt for feathers. nave nt to ments TB) d 7, n d all that			OPRIATE	DATE	
	free from active tuberculosis and any other disease in a contagious stage. 3. The files for Employees #1, 3, 4, 5, 6, 7, and 8, lacked documented evidence of the results of a positive skin test or a statement from a physician that the employee had tested positive for TB and did not have a two-step TB test on file. Scope: 3 Severity: 2		s of					
H166	449.788 Services to F	Patients		H166				

			X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		NVS4702HHA		A. BUILDING B. WING	·	11,	/18/2010	
NAME OF PR	OVIDER OR SUPPLIER	TOTA OZITIA	STREET ADD	I RESS, CITY, STA	ATE. ZIP CODE	11/	710/2010	
NAME OF TH	OVIDER OR OUT FIELD			H EASTERN				
CAREPRO	HOME HEALTHCARE S	SERVICES		GAS, NV 89119				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	HOULD BE	(X5) COMPLETE DATE	
H166	Continued From page	e 5		H166				
	within the agency, the directing the patient to resources. This Regulation is not Based on interview an failed to provide a refordered by the physical. On 10/3/10, an ordevaluation from a phy worker for patient #4. licensed for social wowas not assessed by 2. An interview with the 11/17/10 at 1:40 PM wemployee stated the attorney were notified a social worker. The this information was repatient's record. The physical therapist did due to the patient was	of met as evidenced by and record review, the and rerral to a social worker cian. (Patient #4) der was written for visical therapist and social therapist and social the physical therapist. The patient the physical therapist. The patient the office manager on was conducted. The physician and power of the agency did not properly the agency did not properly the physician and power of the agency did not properly the agenc	gency as ial nt					
H180	449.793 Evaluation b	y Governing Body		H180				
	patients who have rec preceding 3 months in members of the comma administrative represe registered nurse and	Depricent of the records ceived services during n each services area. T mittee must include an entative, a physician, a a clerk or librarian who lerk or librarian shall re	hte The					

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIES AND PLAN OF CORRECTION IDENTIFICATION NUM			(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED			
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		NVS4702HHA		B. WING		11.	/18/2010	
NAME OF PR	ROVIDER OR SUPPLIER		STREET ADD	DRESS, CITY, STAT	TE, ZIP CODE			
CAREPRO	HOME HEALTHCARE	SERVICES		5280 SOUTH EASTERN A6 LAS VEGAS, NV 89119				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY	ON SHOULD BE IE APPROPRIATE	(X5) COMPLETE DATE	
H180	Continued From pag	e 6		H180				
	that documentation of practices. The common whether the services patients in an adequate by all levels of services record any deficiencial recommendations to branch offices are smeetablish one commite ach are. Each subucton committee to review Minutes of the common documented and available and available and accommendation is not be agency failed to provide the quarterly review of the quarterly review of the agency failed to provide the quarterly review of the quarterly review of the agency failed to provide the quarterly review of the quarterly review of the quarterly review of the provided the quarterly clinical records.	have been provided to ate and appropriate manage. The committee shall be and make necessary the administrator. If the mall, two or more offices ttee to review cases from it agency must establicases within its area. The mall be a case within its a	the nner y s may m sh a e : ew, a oble for is.					
H188	449.797 Contents of	Clinical Records		H188				
	for heath care, if the	t contain: durable power of attorr patient has executed su rsuant to NRS 449.800	uch a					

	OF DEFICIENCIES F CORRECTION	(XI) I ROVIDEI COOL LEEL COEN		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED	
		NVS4702HHA		D. WING		11/18/2010	
NAME OF PF	ROVIDER OR SUPPLIER		STREET ADD	RESS, CITY, STA	ATE, ZIP CODE		
CAREPRO	HOME HEALTHCARE S	SERVICES		H EASTERN A S, NV 89119	A6		
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H188	Continued From page	2 7		H188			
	withdrawal of life-sust patient has executed to NRS 449.600. This Regulation is not Based on record revie agency failed to have durable power of atto advanced directives of patient's record for 5 reviewed. (Patients # 1. Patient #1 was ide The file lacked documente living will. 2. Patient #3 was ide The file lacked documente living will. The post patient was identified to the living will was identified to the living will was identified to the power of attorney or living will was identified to the group had the group had to the group had to the group had the	governing the withhold taining treatment, if the such a declaration pursue of the as evidenced by: we and staff interview, a copy of the patient's rney for health care and documentation in the of 8 patient records \$41, #3, #4, #6, #7 and #4 entified as having a living mented evidence of a conver of attorney was not ency. It address the power of automatical type and the patient's medical the power of attorney end in the power of attorney end	suant the d/or 8) g will. ppy of t de on y and cal acked will g will				
	The file lacked docum	entified as having a livin nented evidence of a co ower of attorney was no ency.	ppy of				

			1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		NVS4702HHA		A. BUILDING B. WING		11/1	8/2010	
NAME OF PE	ROVIDER OR SUPPLIER	NVOTIVEINIA	STREET ADD	I RESS, CITY, STA	TE. ZIP CODE		0/2010	
	O HOME HEALTHCARE S	SERVICES	5280 SOUT	H EASTERN A S, NV 89119				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FU SC IDENTIFYING INFORMATI		ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE AP DEFICIENCY)	HOULD BE	(X5) COMPLETE DATE	
H188	Continued From page	8		H188				
	hospital Do Not Resu	entified as having an ou scitate (DNR). The file vidence of a copy DNR						
H200	449.800 Medical Orde	ers		H200				
	change in orders, a c following hospitalizati This Regulation is not Based on observation record review, the ag orders for changes m of 8 patients sampled 1. A home visit to Pa 11/17/10 at 4:50 PM. were reviewed. The Vitamin C and Echina medications were not of care (POC). The pof Zegerid. The home and patient were una patient took the last of had been complaining been counseled on di An interview with the would ask the patient medications, but did medications against the explained the medication admission of the same control of the same counseled on discourse of the patient medications against the pocon admission.	on. ot met as evidenced by: n, interview and clinical ency failed to obtain ne ade to the plan of care . (Patients #3, #5 and tient #3 was made on The patient's medicati patient had aspirin 325 acea in the home. Thes listed on the agency's retaint was noted to be the health registered nurs ble to identify when the ose of Zegerid. The pay of stomach pains and et changes. RN revealed the nurse if she was taking her not reconcile the he POC. The nurse tions are checked again n and re-certifications. ented evidence that the	ew for 3 #6) ons mg, se plan out se atient had					

	PLAN OF CORRECTION IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
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NAME OF P	ROVIDER OR SUPPLIER		STREET ADDRE	SS, CITY, STA	ATE, ZIP CODE		
CAREPRO	O HOME HEALTHCARE S	SERVICES	5280 SOUTH LAS VEGAS,		A6		
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H200	were reviewed. The cardiovascular vitamin The patient stated show Vitamin C twice a day not listed on the agen. An interview with the would ask the patient medications, but did not medications against the explained the medication record lacked docume physician was notified medications. 3. Patient #6's clinical progress note from the 7/30/10 revealed the medications: Nexium 40 mg, Vesicare 10 mg, Lipitor 40 mg, Niaspan 100 mg, Bayer (aspirin) 325 mg Zoloft 50 mg, Pepcid 40 mg, Folic Acid, Vitamin D multivitamins.	tient #5 was made on The patient's medication patient had Vitamin Cons and ocuvite in the hole was taking 3000 mg of the was taking 3000 mg of the was taking 3000 mg of the was taking her not reconcile the he POC. The nurse tions are checked again and re-certifications. The additional was reviewed, and record was reviewed, and record was reviewed, and return the distribution on the following, and the patient was on the following, and the patient was on the following.	ons C, ome. of vere	H200			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER IDENTIFICATION NUM			(X2) MULTIF	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
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H200	Continued From page Setraline 50 mg. The record lacked do physician was notified for the Niaspan and E Acid, Vitamin D and r POC. The registered nurse interviewed on 11/17 stated she had never progress notes. The taken this patient oved did not do the admissi	cocumented evidence the dof the change of dosa Bayer aspirin, Zoloft, Fomultivitamins not on the assigned to the patient /10 at 5:45 PM. The nurse explained she has from another nurse assign. The nurse stated ines what medications the	at the age all controls was all controls and and the	H200			